

QUALITY AND ENVIRONMENT MANAGEMENT SYSTEM

Quality and Environment Policy

Premise

To ensure the highest level of customer satisfaction and, more broadly, the satisfaction of all interested parties, **RAC Energy S.r.l.** establishes customer focus and stakeholder engagement as fundamental principles of its Quality and Environmental Policy.

RAC Energy S.r.l. is committed to understanding customer needs and planning its activities to fully meet them. Additionally, the company operates in compliance with applicable regulations and requirements:

- Industry standards: To expand its market reach and product range, the company qualifies according to the **API 609 9th edition** standard.
- National regulations: Ensuring full compliance with legal and regulatory requirements, with particular reference to:
 - **Legislative Decree No. 26 of 15/02/2016**, which transposes Directive 2014/68/EU *Pressure Equipment Directive*, mandatory for the production of components classified as "pressure vessels."
 - **Presidential Decree No. 85 of 19/05/2016**, which transposes Directive 2014/34/EU *ATEX*, mandatory for the production of components intended for explosive atmospheres.
- All stakeholders involved in critical company processes.

Process approach

RAC Energy S.r.l. adopts a process approach to ensure systematic and effective control over its activities, achieving business objectives and continuously improving performance. This approach allows for the identification, management, and optimization of interactions between different business processes, ensuring that each one contributes to the company's overall success.

The company views its activities as interconnected processes that are **planned, monitored, and continuously improved** through structured analysis and optimal resource allocation. For each process, the company clearly defines:

- **Objectives and expected outcomes**, aligned with the corporate strategy.
- **Responsibilities** assigned to each business function, ensuring effective and coordinated management.
- **Necessary resources**, including qualified personnel, infrastructure, and appropriate technologies.
- **Key Performance Indicators (KPIs)** to measure process effectiveness and efficiency.

Leadership

Leadership is a fundamental principle for RAC Energy S.r.l., which actively works to ensure the effectiveness of its **Quality and Environmental Management System (QEMS)**. The Management takes on a strategic leadership role, fostering a corporate culture focused on continuous improvement, sustainability, and stakeholder engagement.

The company's leadership commitments include:

- **Clearly defining strategic objectives**, ensuring their alignment with the business context and the needs of customers, suppliers, and other stakeholders.
- **Providing adequate resources** (human, technological, and financial) to achieve corporate goals.
- **Promoting a culture of quality and environmental sustainability**, actively engaging all levels of the organization.
- **Ensuring effective communication and listening**, fostering proactive responses to the expectations of employees, customers, suppliers, and stakeholders.
- **Monitoring company performance** through periodic reviews, data analysis, and management assessments to identify improvement opportunities.

Management is committed to **actively engaging and motivating personnel**, creating a work environment based on empowerment and recognition of individual skills. Employee participation is encouraged through meetings, training, and continuous development, fostering a mindset geared toward improvement and innovation.

Effective leadership ensures full compliance with regulatory requirements and promotes a stimulating work environment where every employee feels part of the company strategy and actively contributes to achieving common goals.

Risks and opportunities assessment

RAC Energy S.r.l. adopts a **risk-based approach** to ensure effective process management and business continuity, minimizing uncertainties and maximizing improvement opportunities.

The company **systematically assesses risks and opportunities** related to its activities, considering internal and external factors that may influence business objectives. This assessment follows these key steps:

1. **Risk identification**: Analyzing factors that could negatively affect business performance, product/service quality, and regulatory compliance.
2. **Impact and probability assessment**: Classifying risks based on severity and likelihood.
3. **Implementation of preventive and corrective actions**: Developing targeted strategies to mitigate, eliminate, or effectively manage risks.
4. **Continuous monitoring**: Regularly reviewing risks to ensure that adopted measures remain adequate and up to date with the evolving business and regulatory environment.

At the same time, RAC Energy S.r.l. identifies and leverages **opportunities for improvement**, such as:

- Technological innovations to enhance efficiency and sustainability.
- Process improvements to reduce waste and optimize resources.
- Employee skills development through training programs.
- Expansion into new markets by ensuring compliance with international standards.

This risk-based approach enables the company to prevent critical issues, optimize resources, and strengthen its competitive advantage, ensuring a resilient and sustainable business.

Quality Objectives

RAC Energy S.r.l. is committed to continuously enhancing the quality of its products and services to meet customer expectations and strengthen its market position. The company establishes the following quality objectives:

- **Customer satisfaction:** Continuously improving service quality by responding effectively to customer needs and feedback.
- **Product conformity:** Ensuring that all products meet applicable technical standards, regulations, and customer specifications.
- **Process efficiency:** Optimizing production and operational processes to reduce inefficiencies, costs, and non-conformities.
- **Employee competence and development:** Providing continuous training to enhance skills and promote a quality-driven work culture.
- **Supplier performance management:** Collaborating with suppliers to maintain high standards of quality and reliability in the supply chain.
- **Innovation and continuous improvement:** Investing in research and development to enhance product performance, safety, and sustainability.

The company systematically monitors and evaluates these objectives through **Key Performance Indicators (KPIs) and internal audits** to drive continuous improvement.

Environmental objectives

Commitment to environmental protection goes beyond mere regulatory compliance and involves all areas of the company. RAC Energy S.r.l. is dedicated to:

- **Assessing and monitoring** environmental impacts from its activities, preventing pollution and disturbances to surrounding communities.
- **Ensuring compliance** with applicable environmental legislation and regulatory requirements.
- **Continuously improving** environmental performance, setting periodic development objectives.
- **Monitoring and optimizing energy consumption**, reducing waste.
- **Engaging and raising awareness** among employees, providing continuous training to enhance environmental responsibility.
- **Ensuring health and safety in the workplace**, maintaining environments that comply with current regulations.

Employees and Suppliers engagement

RAC Energy S.r.l. recognizes that employee and supplier engagement, along with the active participation of all collaborators, is a strategic asset. The company promotes **internal skill development** and carefully selects external collaborations to ensure a workforce that is highly qualified, motivated, and aligned with company values.

Continuous improvement

The continuous improvement of QEMS performance is a **permanent objective** for RAC Energy S.r.l. The company utilizes tools such as:

- **Risk and opportunity assessment** related to business processes.
- **Internal and external audits** to ensure compliance.
- **Management reviews** to identify and implement improvement actions.

To support this policy, RAC Energy S.r.l. maintains a **QMS compliant with ISO 9001:2015 and API Q1 10th edition and an EMS aligned with ISO 14001:2015.**

Approval Date

12/02/2025

DIR Signature

Ing. Mario Lotterio

